



**The United Arc**

*For people with intellectual  
and developmental disabilities*

# The United Arc 2020 Annual Report



**The United Arc Board of Directors:** Board President: Janice Herlihy, Board Vice-President: Bruce Biagi, Treasurer/Secretary: Jessica Howard, **Directors:** Francis Campbell, Mary Fernsebner, Diane Gumaer, Norma Mackey-Bovat.



**The United Arc Board Committee Members:** Tom Campbell, Doreen Gallien, Susan Renfrew, Matt Sheridan

# The United Arc

## **Mission:**

The United Arc supports people living with intellectual and developmental disabilities in achieving the universal goals of inclusion, choice, and independence.

## **Vision:**

All people living with intellectual and developmental disabilities achieve the fullest expression of their lives.



*We celebrate overcoming challenges*

## **Meet Some of The United Arc's essential staff...**

The United Arc is an essential business that has been in full operation throughout the current public health emergency to ensure the safety and well-being of the individuals and families we serve. Our staff are all essential personnel, indispensable, never more so than now. Our sincere appreciation to each and every one of them for their commitment, dedication and perseverance during a year of unique and unprecedented challenges...



**Essential Staff**

*We celebrate overcoming challenges*

## **Employee of the Year**

Our employee of the year exemplifies the notion of team and positivity within the organization and also within the entire community.



April Jones has been a consistent positive force for the Individual Home Support team. Starting out in reception, April laid the groundwork for building a supportive and helpful team. April always found ways to streamline tasks for staff, as well as developing creative means for individuals to obtain resources such as food, crafts, and activities.

April transitioned to a coordinator position and has created even more opportunities for the team through her active involvement with Stone Soup Café as well as other local vendors who have been receptive to promoting The United Arc mission. April is active in her community and through those networks and connections has provided the individuals with choices and opportunities through volunteering and assisting in projects for area vendors. Her work with the Stone Soup Café has led to a tremendous bridge between our organization and theirs and has led to opportunities for the individuals we serve. Wonderful opportunities that are a direct result of April's drive to make the best for all in the community.

April is someone that direct support professionals gravitate to for support and to be listened to and guided. April's nature of compassion and genuine caring translates to not only the staff, but to the individuals as well. For over half a year April split her time between the Greenfield and Athol offices. April was an integral part of the development and presence of the Individual Home Support program in the North Quabbin area. April established relationships with individuals who are now fully engaged in services, who previously refused any help.

Overall, April is the Program Coordinator who will come in on a weekend to cover medications, or will go above and beyond to ensure individuals have everything they need.



**Employee of the Year ~ April Jones**

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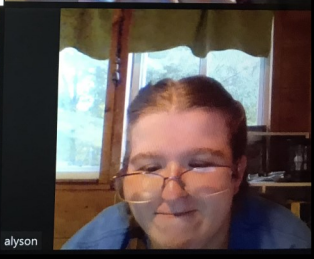
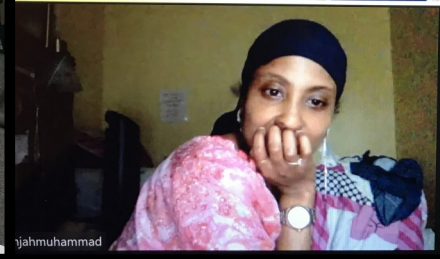
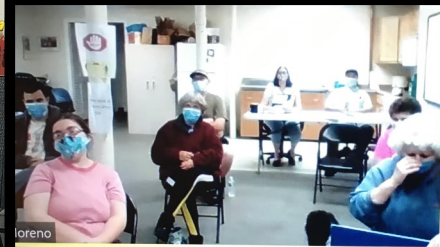
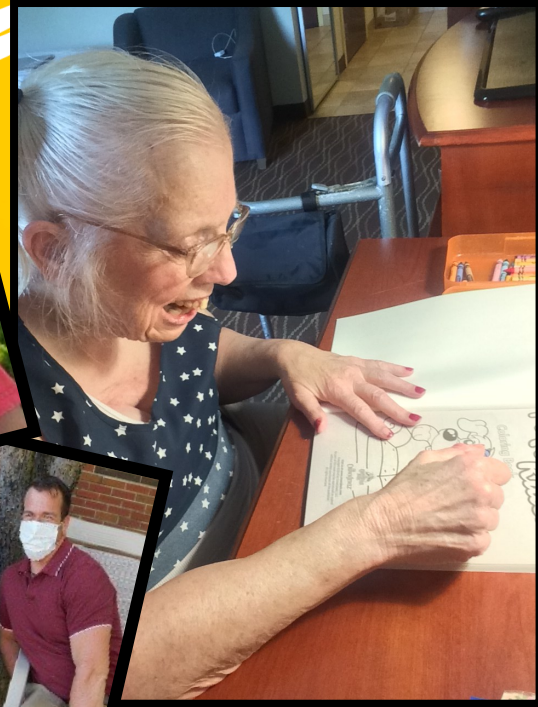
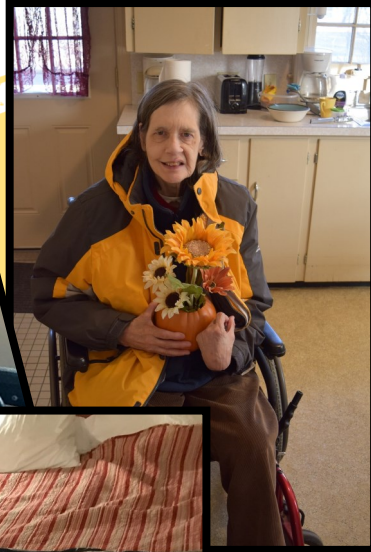
Essential Staff

*We celebrate overcoming challenges*



Essential Staff

*We celebrate overcoming challenges*



Adult Services



*We celebrate overcoming challenges*

Adult Services



# Family Support & Positive Parenting

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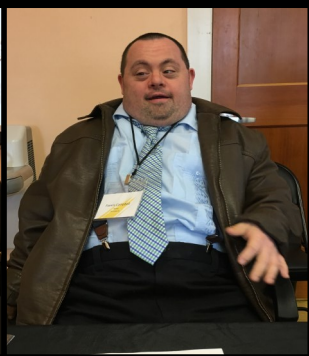
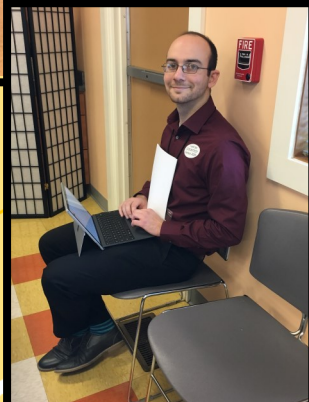
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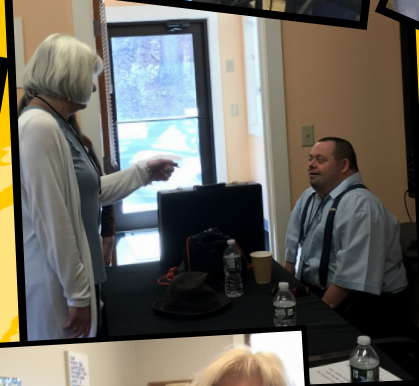
Self-Advocacy

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Coffee & Conversation



*We celebrate overcoming challenges*



Coffee & Conversation

*We celebrate overcoming challenges*



Partnerships—

AmeriCorps, Community Foundation of Western Mass, Greater Athol Area Advocates for Families with Special Needs (GAAAFSN), Greenfield Elks #1296, Hastings Street Corporation, Kiwanis of Bernardston, Knights of Columbus, Council #133, Stone Soup Café, United Way of Franklin County, and Yankee Candle.

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## **Our Members**

**Individual Members** Lynne Bielecki, Robert Bitzer, Maurice Campbell, Francis Campbell, Claire Campbell, Kathy Coles, Russell Deane, Rose Deskavich, Ann Dorr, Steven & Martha Erickson, Mary Fernsebner, Maureen & Jules Gaudreau, George & Mary Georgilas, Diane Gumaer, Serena Hause, Gina Henry, Susan Hollins, Jessica Howard, Susan Jones, Patricia Judice, Peter Keyser, Norma Mackey-Bovat, Don Mailloux, David Mason, Mary Melonis, Elaine Misch, Juli Moreno, Michael Salkaus, Ann Seely, Kathy Service, Sue Shea, Matt Sheridan, Barbara Veal, Frederick Warren

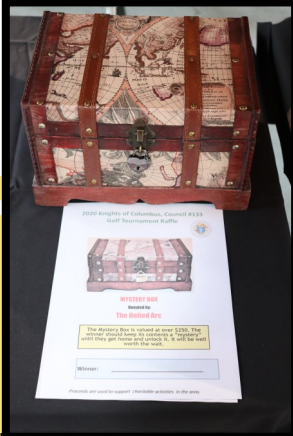
**Family Members** Rey & Beruta Augustine, Renee Schultz & Ron Baer, Mary Lou, Elwin & Tanya Barton, Bill & Karin Benson, Tricia Yacovone-Biagi & Bruce Biagi, Robert & Yvette Bissell, Tom & Mary Campbell, Rich & Ava Clark, John & Simonne Coderre, Michelle & Dave Collings, Amy & Sean Connelly, William G. & Judith N. Davis, Tom & Sue Dillon, Doreen & Michelle Gallien, Debra & Jay Gilbert, Luke & Laura Goodridge, Dan Zimmerman & Janice Herlihy, Judi & Joni Hubbard, Judy & Patrick Kennedy, Larry & Debra Klein, George Handschuh & Audrey LaBonté, Elaine & Robin LeBlanc, Gordon & Holly Lovelace, Barbara Morrell & John Clement, Babette, Harvey & Denise Phelps, Clifton Porter & Lauri Olson-Porter, Joyce & Tim Renaud, Michael Loughman & Susan Renfrew, Willow & Brian Ross, Mary & Al Siano, Michael & Kathy Smith, Christal Cutler & Corrina Sullivan, Pat & Ray Waterman, Anthony & Jennifer Worden

**Business Members** BridgeConnex - Jamie Kuzman, BridgeConnex - Linda O'Neill, Clark's Corvair Parts, Inc. - Joan & Calvin Clark, Crocker Communications - Jamie Crocker, Crocker Communications - Jillian Henry, Crocker Communications - Tom Poulin, Diemand Farm - Anne Diemand Bucci, Jones Whitsett Architects - Margo Jones, Mowry & Schmidt - Robyn Provost-Carlson & Bob Provost, Our Lady of Peace - Stanley Aksamit, Pete's Parts and Equipment - Peter Chobot & Barbara Jaillet, Pete's Tire Barns - Peter Gerry, WTE Recycling - M. Schott Mellen & Chris Pichette, Quabbin Valley Educational Consultants, LLC - Marlene & Frank Robbins, PHD, Richard's Automotive - Richard and Irene Bottego, Ruggeri Real Estate - Taffy & Joseph N. Ruggeri, Shelburne Falls Coffee Roasters - Curtis Rich & Kathy Lytle, The People's Pint - Alden Booth

The United Arc Membership demonstrates your commitment to our work of supporting people with intellectual and developmental disabilities and their families. Become a member today and receive an invitation to join us at our Annual Business Meeting and automatic membership with The Arc of Massachusetts & The Arc of the United States. Contact Director of Communications & Development Willow Ross at [willowross@theunitedarc.org](mailto:willowross@theunitedarc.org) for more information on how to become a member.

# We celebrate overcoming challenges

## Partnership - Knights of Columbus





# We celebrate overcoming challenges

## THE KNIGHTS OF COLUMBUS GOLF TOURNAMENT AT CRUMPIN-FOX

On Friday, August 21 at Crumpin-Fox golf course in Bernardston, MA, the Knights of Columbus, Council #133, hosted their 7<sup>th</sup> Annual Charity Golf Tournament. For the second year in a row the Knights of Columbus, Council #133 recognized The United Arc as their tournament partner.

In addition to The United Arc, the proceeds from the event will be used to fund a number of Council #133's worthy causes in Greenfield and Franklin County, including the Pan Mass Challenge, Baystate Hospital "Wheeling for Healing", Farren Hospital "Gift of Light", the Greenfield Homeless Shelter, Monthly Community Meals, High School Scholarships, honoring veterans on Memorial Day and having Wreaths Across America wreaths placed on graves at Christmas, several youth sports programs, among others.



Partnership - Knights of Columbus

# The “UnEventFull” Year Sponsors

This year has presented unprecedented challenges, not only for The United Arc, but for everyone. Here at The United Arc we are responsible for ensuring the safety and wellbeing of the individuals and families we serve as we navigate this new world of COVID-19. As health care providers all of our staff are essential personnel and as such, our organization has continued in full operation throughout.

We have always enjoyed coming together with our growing network of volunteers, members, staff, stakeholders, community and business partners, and the individuals and families we serve to celebrate our mission of supporting people with intellectual and developmental disabilities in achieving the universal goals of inclusion, choice and independence. We could always look forward to a range of events such as our Annual Gala & Auction, Annual Business Meeting, Open Houses showcasing Talents and Pursuits, the Annual Summer Picnic, among others.

Sadly, this was not possible this year. This was The “UnEventFull” Year.

## ***We Care About The United Arc - \$5,000 Sponsorship***



## ***We Stand with The United Arc - \$2,500 Sponsorship***



Sponsors

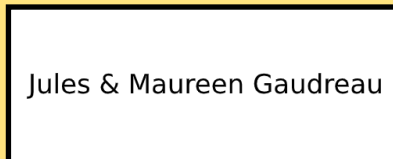
# The "UnEventFull" Year Sponsors

Sponsors

***A Special Hug for The United Arc - \$1,500 Sponsorship***



***A Hug for everyone at The United Arc - \$1,000 Sponsorship***



# *We celebrate overcoming challenges*

**Leaders (10,000 and up)** Bete Family Foundation, Betty Barker, Staff of The United Way of Pioneer Valley, The Community Foundation of Western Mass, The United Way of Franklin County

**Supporters (1,000-9,999)** Baker Office Supply, Jason Bassett, Lynne Bielecki, Birchwood Farm, BridgeConnex, Community Foundation of Western MA, Francis Campbell, Tom & Mary Campbell, Dillon Chevrolet, Maureen & Jules Gaudreau, Greenfield Cooperative Bank, Greenfield Savings Bank, Health New England, HUB International, Kyocera Document Solutions, Melwood Horticultural Training Center, Inc., Edward Perkins, Renfrew Real Estate, Brian & Willow Ross, Snow & Sons Landscaping, SwedeHeart Family Fund of Bank of America Charitable Gift Fund, William & Tammy Trudeau, USI, Paul & Mary Warner

**Associates (250-999)** The Benjamin Company, Carol & James Brigley, Anthony Bishop & Seunghee Cha, Michelle & Dave Collings, Tom & Sue Dillon, Steven & Martha Erickson, Mary Figoli, Tania Gauvin, George & Mary Georgilas, Debra & Jay Gilbert, Greenfield Lodge of Elks #1296, Diane Gumaer, Kathleen Hammond, Dan Zimmerman & Janice Herlihy, Ashley Lebeau, Liberty Tax Services, Richard & Linda Lopatka, Northfield Mountain Recreation and Environmental Center, Christina Tubbs, Sandra Vecchio, Anthony & Jennifer Worden

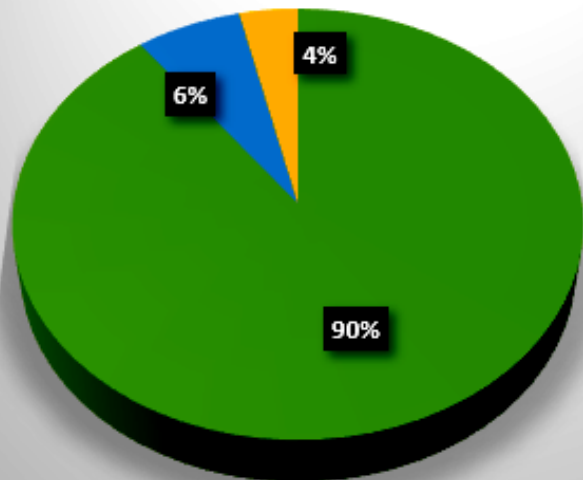
**Contributors (100-249)** Sherry Albert, Animal Crackers, Inc., Renee Schultz & Ron Baer, Robert & Yvette Bissell, Bob's Lawn Care, Daniel Bourdeau, Norma Mackey-Bovat, Richard Brown, Michael Ciolek, Classic Kitchens & Baths, Robert J. Davis, Russell Deane, Ann Dorr, Diane Ellis, Corrinne Fitzgerald, George & Terrie Gagaris, Doreen & Michelle Gallien, Jules & Maureen Gaudreau, Pat Graves, Rodney & Toni Greenough, Everett & Janice Hatch, Lois & Erick Holm, Michael & Amelie Johnson, Patricia Judice, Larry & Debra Klein, George Handschuh & Audrey LaBonté, Gordon & Holly Lovelace, Lynde Well Drilling, Inc., Mark Ladd Construction, Evan Murphy, Our Lady of Peace, Camille Romano, Elisa Romano, Susan & Edward Root, Ann Seely, Kathy Service, Mary & Al Siano, Michael & Kathy Smith, The People's Pint, Carey Thomas, Frederick Warren, Donald Weld

**Friends (1-99)** Debra A. & Philip Austin, Mary Lou, Elwin & Tanya Barton, Bill & Karin Benson, Robert Bateman, Robert Brown, Joyce N.M. Chestnut, Rich & Ava Clark, Barbara Morell & John Clement, John & Simonne Coderre, Patricia & Thomas Coffin, Crocker Communications, Judith & William Davis, Beverly Demars, Rose Deskavich, Erica Eggebrecht, Mary Louise Emond, David & Carolyn Engle, Shirley & Daniel Flagg, Judi & Joni Hubbard, Independent Electrical Contractors, Margaret, Aydon & Josh Kavanagh, Judy & Patrick Kennedy, Karen & Michael Kenny, Michael & Leslie Letourneau-Zraunig, Sheila Mammen, Norma Mackey-Bovat, Don Mailloux, Mowry & Schmidt, David Muzzey, Network for Good, North Quabbin Community Coalition, Clifton Porter & Laurie Olson-Porter, Pamela Owen, Richard Page, Dennis Parenteau, Peterman's Boards & Bowls, Pete's Parts & Equipment, Babette, Harvey & Denise Phelps, Pleasant Journey Used Cars, Wanda & Douglas Roberts, James Romano, Robert & Claire Sagor, Stan's Liquors, Kerry Stone, Stop & Shop, Frances Van Treese, Leonard & Susan Weeks, Priscilla Yetter

**In-Kind Auction Packages** Lynne Bielecki, Robert Bitzer, Mark R. Bosworth, Dillon Chevrolet, Elite Island Resorts, Employers Association of the North East, Mary Fernsebner, Patty Judice, Pete's Tire Barns, The Artists of Sawmill River Arts

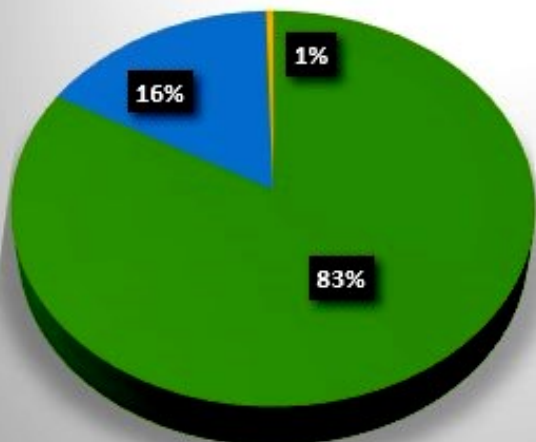
# We celebrate overcoming challenges

## Fiscal Year 2020 Revenue



■ State Contracts	\$5,731,607
■ Charges for Care & Rental Income	\$418,359
■ Grants, Contributions, & Other	\$232,199

## Fiscal Year 2020 Expenses



■ Program Services	\$5,623,583
■ General & Administration	\$1,097,092
■ Fundraising	\$32,328



Our Funding

Like many human service organizations, most of our funding is provided through contracts for service at the state level. We are proud to work with the Department of Developmental Services and the Department of Children and Families of the Commonwealth of Massachusetts.

We also receive grants from The Bete Family Foundation, The Children's Trust, and The United Way of Franklin County. The Jean Martin Fund is managed by Edward Jones and the Bettie Kravetz Fund is managed by the Community Foundation of Western Massachusetts.

*We celebrate overcoming challenges*

The United Arc Holiday Festivities



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# ***The United Arc***

*For people with intellectual  
and developmental disabilities*

The United Arc, Inc.  
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Support us with the envelope inside or donate online at [www.theunitedarc.org](http://www.theunitedarc.org)